



# Press

# Release



wichitafallstx.gov

**For Immediate Release**

**February 22, 2021**

## **City of Wichita Falls Waiving Permit Fees and Emergency Water Cutoff Fees**

Wichita Falls, Texas – Due to the recent winter weather and the resulting plumbing issues many residential and commercial customers are facing, all permit fees for plumbing, water and gas repairs for work related to the recent winter weather event and sub-freezing temperatures, will be waived until further notice.

In addition, as of February 11, the Utility Collections department has not, and currently is not, cutting off customer's water for non-payment. Utility Collections is also not charging for emergency water cutoffs due to winter storm damage. Customers who have experienced a leak are encouraged to contact Utility Collections to determine the appropriate documentation needed to potentially have their winter-months-average sewer charge adjusted. Utility Collections can be reached at (940) 761-7414. Water cutoffs will resume March 1.

City Manager, Darron Leiker said, "We understand many of our residents and businesses are facing difficult situations as a result of last week's winter storm. We made these decisions in an effort to relieve some of the financial burden for those who are dealing with repairs, clean-up and possibly a loss of water."

The Building Inspections Division reminds residents and business owners that a State and locally licensed plumbing contractor is required for all residential and commercial gas repairs. All commercial projects also require a licensed plumbing contractor to perform any water/wastewater repairs. Homeowners are allowed to perform their own water/wastewater repairs for their home.

Additionally, most repairs beyond the water cutoff (i.e. inside of walls and under the home) require a plumbing permit. Permits for most residential repairs and many commercial repairs can be issued over the phone at (940) 761-7459, via email at [debra.nix@wichitafallstx.gov](mailto:debra.nix@wichitafallstx.gov) or fax at (940) 761-7461. Local contractors with non-residential permits can also submit plumbing permits via the City's online portal for licensed contractors.

A list of plumbing contractors licensed with the City is available online at [wichitafallstx.gov](http://wichitafallstx.gov).

###