



Press

Release



wichitafallstx.gov

For Immediate Release

March 28, 2024

Wichita Falls Sewer Department Can Save Customers Money

Wichita Falls, Texas – If you had a sewer leak anytime during December through March your sewer rate could rise for the year. However, if the leak was fixed by a plumber or you did it yourself your rate can be adjusted to save that increase.

Bring a copy of the invoice from the plumber or your receipt of the parts purchased to make the repair and a letter stating what was fixed to the Utility Collections Office at 800 Indiana Avenue or email it to utility-collections@wichitafallstx.gov.

Customers have until April 30, 2024, to have the paperwork turned for their account to be adjusted.

Another way customers can save a quick \$5 is to sign up for e-statements. A one-time bill credit will be applied for customers who sign up, but only for a limited time. Use the Citizen Self Service on the Utility Payments page or contact the office at (940) 761-7414.

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